JHPVTECH
晶弘能源

Energy Storage System

Providing high quality energy storage

BRAND HISTORY

2015

Ningbo Jinghong Energy Technology Co., Ltd. was established, Cell printing and production

2017

The Cell production capacity was 400MW, and the two-year export sales exceeded from $3 million to $10 million

2019

Established Indian branch SUNLONG cell printing

2022

Established Cutting silicon wafers company and module production base 1.5GW

2023

It established a European branch and a Singapore branch, engaged in Cell and silicon wafer sales

2024

Set sail for the future...

GLOBAL INDUSTRIAL CHAIN LAYOUT

Completed product supply Chain reduces cost and increases efficiency for customers

100 Million +
Wafer Capacity

500 MW
Oversea Solar Cells Capacity

500 MW
China Solar Cells Capacity

1.5 GW
Solar Module Capacity

JHPV TECH

120+
R&D Egineers

70+
Global Footprints

3
Production Bases

300+
Company Employees

GLOBAL PARTNER

China

阿特斯 · AIKO · DAH Solar 大恒能源 · DMEGC · JA SOLAR 晶澳太阳能

JinKO Solar 晶科能源 · LONGi 隆基 · 高测股份 · RUNERGY 润阳股份 · 晋能控股集团 JINNENG HOLDING GROUP

SUNTECH 尚德电力 · Scenergy · Trinasolar 天合光能 · 通威集团 TONGWEI GROUP · 协鑫 GCL

KEENSTAR 亿晶光电 · 正信光电 ZNSHINESOLAR · 中来股份 JOLYWOOD · TCL

Overseas

ET Towards Excellence · SUNRISE 昊宇光伏 · vikramsolar · PV POWER · swelect

HR SOLAR SOLUTION building a greener future

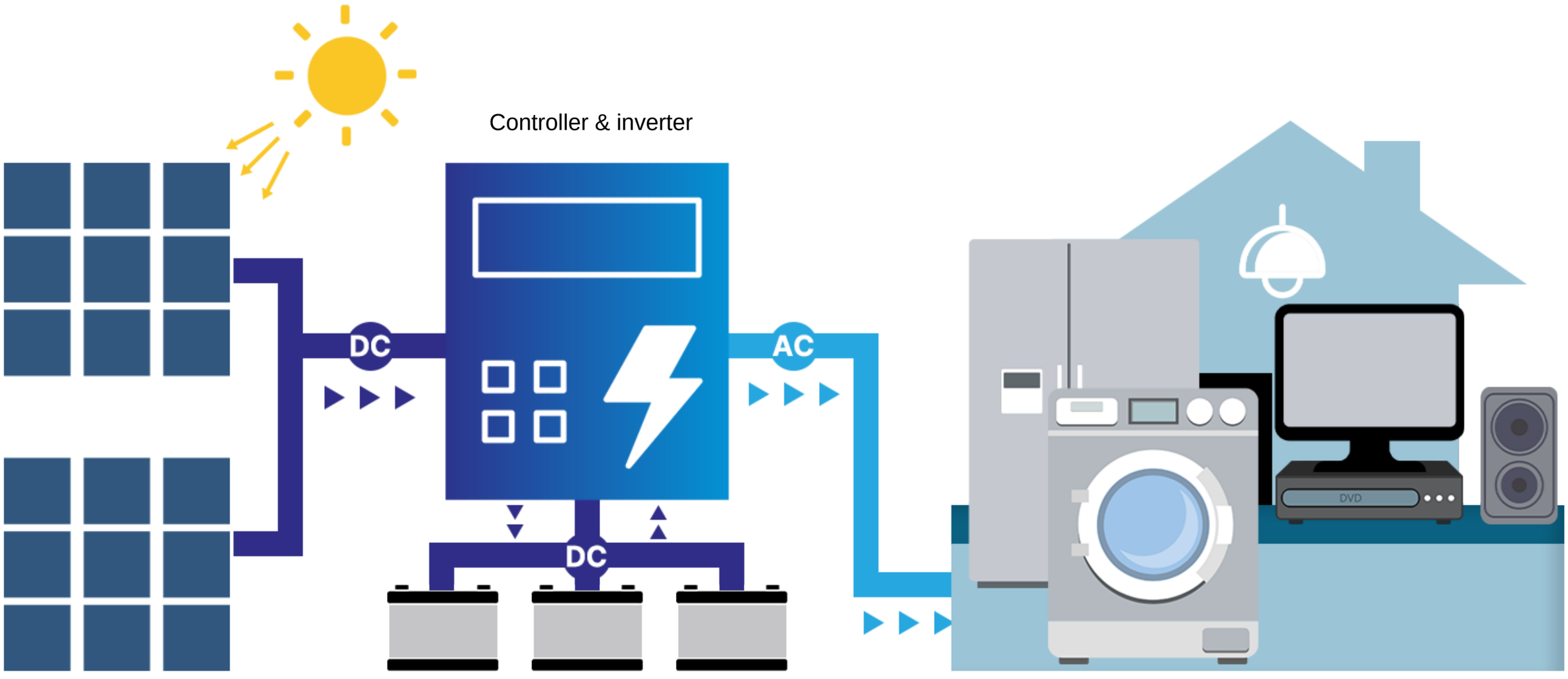
CERTIFICATION

MORE SECURE INSURANCE SERVICES

TUV Rheinland of North America, Inc. US

TÜVRheinland® CERTIFIED

Solar Cell System Off Grid Type



Solar Panels

Battery

Electical Appliances

Product introduction

JST series is a new all-in-one solar charge inverter, which integrates solar energy storage & utility charging energy storage and AC sine wave output. Thanks to DSP control and advanced control algorithm, it has high response speed, high reliability and high industrial standard. Four charging modes are optio nal, i.e. Only Solar, Mains Priority, Solar Priority and Mains & Solar hybrid charging; and two output m odes are available, i.e. inverter and Mains, to meet different application requirements.

Performance characteristics

Three output modes
When the grid-connected function is enabled, grid-connected power generation or anti-reverse-current can be set, and it can also be set to off-grid output mode.

Four charging modes
Mains priority charging, solar priority charging, mains solar hybrid charging and solar only charging.

Emergency function
Support battery-free output and only PV start and load, with battery activation function.

The host computer and the APP cloud communication
The host computer and the APP cloud can display the operating data and status of the system in real time and control and modify the parameters.

Parallel function
It can be flexibly combined to achieve up to 9 parallel machines, and the parallel system can output single-phase and three-phase AC voltage.

Protection function
Perfect hardware and software protection function, can display the fault type for easy removal.

Technical parameters

JHPV TECH

MODEL	JST48-3500 VII	JST48-5500 VII	JST48-10K VII
INVERTER OUTPUT			
Rated output power (W)	3500	5500	10000
Rated output power (VA)	3500	5500	10000
Maximum Peak Power (W)	6000	10000	15000
Load Capacity with Motors (HP)	2	4	6
Rated AC Output	230 VAC (200 / 208 / 220 / 240VAC), 50 / 60Hz		
Output Voltage Waveform	Pure Sine Wave		
Inverter and Bypass Switching Time	10ms (typical)		
Parallel Capacity	9		
Maximum Battery Inverter Efficiency	93%		
Overload Protection	102%~110%, 5min; 110%~125%, 10s; >125%, 2s		
BATTERY			
Battery Type	Lithium / Lead-acid / User Defined		
Rated Battery Voltage (VDC)	48		
Battery Voltage Range (VDC)	40~60		
Max.MPPT Charging Current (A)	60	100	200
Max.Mains Charging Current (A)	60	60	120
Max.Hybrid Charging Current (A)	80	100	200
Charging current error (ADC)	±3		
Charging Short Circuit protection	Blown Fuse		
PV CHARGING			
MPPT Quantity	1		2
Max. PV array power (W)	4000	5500	5500+5500
Max. PV input current (A)	13	22	22+22
Max. Open Circuit Voltage (VAC)	500		500+500
MPPT Voltage Range (VDC)	120~450		
MPPT Tracking Efficiency	99.9%		
MAINS INPUT			
Input Voltage Range (VAC)	90~280/170~280		
Frequency Range (Hz)	50/60±0.3		
Output Short Circuit Protection	Circuit breaker		
Bypass Overload Current (A)	30	40	63
SPECIFICATIONS			
Dimensions (D*W*H)mm	130*350*455		130*445*630
Weight (kg)	11	12	27
Classification of waterproof	IP20		
Operating Temperature Range (℃)	-10~55		
Storage Temperature Range (℃)	-25~60		
Noise (dB)	<60		
Heat Dissipation	Forced air cooling (variable speed of fan)		
COMMUNICATION			
Embedded interface	RS485 / CAN / USB / Dry contact		
External module	WIFI/GPRS		
CERTIFICATION			
Safety	CE(IEC62109-1)		
EMC	EN61000		

Note: Above data are subject to change without notice. Special voltage could be customized.

Maximum efficiency 98.6%	Dual MPPT	DC over-allocation 1.5 times
OLED Display	Touch keys	Flexible monitoring methods

Technical parameters

	JH8KTL3-X2(Pro)	JH10KTL3-X2(Pro)	JH12KTL3-X2(Pro)	JH15KTL3-X2(Pro)
Input data (DC)				
Maximum DC input power	12000W	15000W	18000W	22500W
Maximum DC input voltage	1100V			
Start-up voltage	160			
MPPT operating voltage range/rated input voltage	140-1000V/600V			
MPPT current per channel	20A			
MPPT number/number of MPPT strings per channel	2/1+1			

Technical parameters

JHPV TECH

Output data (AC)				
Rated AC output power	8000W	10000W	12000W	15000W
Maximum AC output power	8800VA	11000VA	13200VA	16500VA
Maximum AC output current	13.3A	16.7A	20A	25A
Rated output voltage/range	400V/340-440V			
Rated grid frequency/range	50Hz,60Hz/±5Hz			
Power factor	＞0.99			
Power factor adjustment range	0.8 Leading - 0.8 Lagging			
THDi	＜3%			
AC connection type	3W+N+PE			
Efficiency				
Maximum efficiency	0.986			
China efficiency	0.981			
MPPT efficiency	0.999			
Equipment protection				
DC reverse polarity protection	Possess			
DC input switch	Possess			
DC/AC surge protection	Class II/Class II			
Insulation impedance detection	Possess			
Anti-islanding protection	Possess			
AC short circuit protection	Possess			
Power fault detection	Optional			
General data				
Dimensions (width/height/thickness)	425/387/178mm			
Weight	16.5kg			
Operating temperature range	-30℃~60℃			
Maximum altitude	4000m			
Nighttime self-consumption	＜1W			
Topology	No transformer			
Cooling method	Natural cooling			
Protection level	IP66			
Relative humidity	0~100%, no condensation			
Features				
DC input connector	H4/MC4(Optional)			
AC output connector	Waterproof PG connector + OT terminal			
Display	OLED+LED/WIFI+APP			
Communication interface: USB/RS485 WIFI/GPRS/4G/LAN	Possess/Possess/ Optional/Optional/Optional/Optional			
Warranty: 5 years/10 years	Standard/Optional			
	CQC,IEC/EN 62109,IEC/EN 61000,IEC 61683/60086,G98/99,DRRG			

OFF GRID INVERTER >>>

JIT INVERTER 50-100K-H/HU

- Scalable system configuration, extend to 300kW
- Support UPS function and black start
- 100% unbalanced load when backup
- 110% continuous AC overloading capacity
- Support remote control of DG
- Multiple MPPTs input
- Grid-support functions

Datasheet	JIT 5OK-H JIT 50K-HU	JIT 63K-H JIT 63K-HU	JIT 75K-H JIT 75K-HU	JIT 100K-H JIT 100K-HU
Input data(PV)				
Max.recommended PV power (for module STC)	109.2kW	124.8kW	156kW	156kW
Startvoltage	195V			
Max.Input Voltage	1100V			
MPPT nominal voltage/range	550V,180V~800V			
Max.input current per MPP tracker	32A			
Max.short-circuit currentper MPP tracker	40A			
No.of PV strings per MPP tracker	2			
No.of MPP trackers	7	8	10	10
Output data(AC)				
AC nominal power	50kW	63kW	75kW	100kW
Max.AC apparent power	55kVA	69.3kVA	82.5kVA	110kVA
Nominal AC voltage/range	380/400/415V,-15%~+10%			
Nominal AC grid frequency/range	50/60Hz,45-55Hz/55-65Hz			
Max.output current	83.3A	105A	125A	166.7A
Adjustable power factor	-1...+1			
THDi	<3%			
AC grid connection type	3P3W+PE/3P4W+PE			

Technical parameters

JHPV TECH

Datasheet	JIT 5OK-H JIT 50K-HU	JIT 63K-H JIT 63K-HU	JIT 75K-H JIT 75K-HU	JIT 100K-H JIT 100K-HU
Input data(AC)				
AC nominal power	50kW/100kW	63kW/126kV	75kW/150kV	100kW/200kW
Max. AC apparent power	55kVA/100kVA	69.3KA/126KVA	82.5kVA/150KVA	110kVA/200kVA
Nominal AC voltage/range	380/400/415V,-15%~+10%			
Nominal AC grid frequency/range	50/60Hz,45-55Hz/55-65Hz			
Max. input current	83.3A/151.5A	105A/190.9A	125A/227.3A	166.7A/303A
Battery data(DC)				
Continuous charging and discharging power	56.7KW	71.4KW	85.1KW	113.5KW
Battery voltage range	600-1000V (for 3P3W)/680-1000V (for 3P4W)			
Recommended battery voltage	768V			
Max charging and discharging current	83.3A	105A	125A	167A
BMS communication	RS485/CAN			
Backup power(AC)*				
Rated AC output power	50kW	63kW	75kW	100kW
Max. AC apparent power	60kVA	75.6kVA	90kVA	120kVA
Rated AC output voltage	220V/230V/240V(L-N),380V/400V/415V(L-L)			
Nominal AC output frequency	50V60 Hz			
Load connection	3W+N+PE			
Max. output current	90.9A	114.5A	136.4A	181.8A
THDY	<3%(Linear load)			
Load unbalance	100% three-phase unbalanced			
Overload capacity	≤110%:Continues;110%~120%:<1min;>120%:200ms			
On/off grid transfer time	≤20ms			
Efficiency				
Max. efficiency	98%			
Protection devices				
PV reverse polarity protection	Yes			
Battery reverse protection	Yes			
AC/DC surge protection	Type II			
Insulation resistance monitoring	Yes			
Ground fault monitoring	Yes			
Grid monitoring	Yes			
Residual-current monitoring unit	Yes			
AC short-circuit protection	Yes			
Strings monitoring	Yes			
Anti-islanding protection	Yes			
PID protection	Yes			
AFCI function	Opt			
General				
Dimensions (W / H / D)	820/1350/510mm			
Weight	153kg	153kg	160kg	160kg
Operating temperature range	-30 °C~60 °C (> 50°℃, derating)			
Relative humidity	0-100%			
Altitude	4000m			
Topology	Transformerless			
Cooling	Smart air cooling			
IP degree	IP66			
Display	OLED+LED/APP			
Interfaces: RS485/CAN/USB	Yes			
Interfaces: WiF/4G/LAN-X	Opt			
Warranty (5/10 years)	Yes/Opt			

EN 62920-2017, IEC/EN62477-1, IEC/EN62109-1, IEC/EN62109-2,IEC62116,IEC61727, G99:2020, EN50549-1, VDE 4105, VDE 0124, NRS 097-2-1

* The parameter of backup power is only available for WIT 50-100K-HU model.

JHPV TECH

Low voltage series lithium battery modules

JHB-L1 series rack type lithium iron phosphate battery

Product introduction >>

This product is composed of high-quality lithium iron phosphate cells (by series and parallel) and advanced BMS management system. It can be used as an independent DC power supply or as a "basic unit" to form a variety of energy storage lithium battery power systems, with high reliability and longer life. It can be used as backup power supply of communication base station, backup power supply of digital center, household energy storage power supply, industrial energy storage power supply, etc. It can be seamlessly connected with main equipment such as UPS and photovoltaic power generation.

Small size and light weight

Screen direct selection of inverter communication

Standard cycle life is more than 5000 times

Multiple in parallel, easy for expand,Automatic addressing, no need to dial a code

Easy for installation and maintenance

Accurately estimate the state of charge of the battery, that is, the remaining battery power, to ensure that the battery power is maintained within a reasonable range

Product parameter >>

Model	JHB24V-200AH	JHB48V-100AH-R (voltage optional51.2V)	JHB48V-200AH-R (voltage optional51.2V)
Nominal voltage(V)	25.6	48	
Nominal capacity(Ah)	210	105	210
Nominal energy capacity(kWh)	5.3	5	10
Operating voltage range(V)	22.4-29.2	52-54.75	
Recommended charging voltage(V)	28	52.5	
Recommended discharge cut-off voltage(V)	24	45	
Standard Charging Current(A)	100	50	100
Maximum continuous charging current(A)	200	100	200
Standard Discharge Current(A)	100	50	100
Maximum discharge current(A)	200	100	200
Applicable temperature(℃)	-30~60(10~35recommended)		
Permissible humidity range(%RH)	0~95Nocondensation		
Storage temperature(℃)	-20~65(10~35recommended)		
Protection level	IP20		
Cooling method	Naturalaircooling/smartfan		
Life cycles	80%DOD5000+times		
Maximum size (D*W*H)mm	596*545*155	540*545*155	610*510*246
Weight(kg)	48	44.5	88.3

Note: The above data is for reference only and is subject to change without prior notice. Customized requirements such as Bluetooth and 1C charging and discharging need to be communicated with engineers.

JHPV TECH

Low voltage series lithium battery modules

JHB-L2 series rack type lithium iron phosphate battery

Product introduction >>

The product adopts modular design, higher integration, saves installation space; adopts high-performance lithium iron phosphate positive electrode material, the battery cell has good consistency, and the designed service life is more than 10 years; one-key switch machine, front operation, front wiring, easy installation, convenient maintenance and operation; various functions, over-temperature alarm protection, over-charge and over-discharge protection, short-circuit protection; strong compatibility, seamless connection with UPS, photovoltaic power generation and other main equipment; various forms of communication interfaces. CAN/RS485, etc. can be customized according to customer needs, which is convenient for remote monitoring and flexible use of the system. High-energy, low-power lithium-ion battery equipment achieves higher energy supply, lower energy consumption, and reduces environmental pollution; all-round, multi-level battery protection strategies and fault isolation measures are adopted to ensure the safe operation of the system.

- Wall-hanging installation, save space
- Multiple in parallel, easy for expand,Automatic addressing, no need to dial a code
- Standard configuration with LCD display, real time knowing battery status,Screen direct selection of inverter communication
- Environmentally friendly non-polluting materials, free of heavy metals, green and environmentally friendly
- Standard cycle life is more than 5000 times
- Remote viewing error, online software upgrade

Product parameter >>

Model	JHB48V-100AH-W (voltage optional 51.2V)	JHB48V-200AH-W (voltage optional 51.2V)
Nominal voltage (V)	48	
Nominal capacity (Ah)	105	210
Nominal energy (kWh)	5	10
Operating voltage range	42-54.75	
Recommended charging voltage (V)	52.5	
Recommended discharge cut-off voltage (V)	45	
Standard Charging Current (A)	50	100
Maximum continuous charging current (A)	100	200
Standard Discharge Current (A)	50	100
Maximum discharge current (A)	100	200
Applicable temperature (℃)	-30~60(10~35 recommended)	
Permissible humidity range (%rh)	0~95 No condensation	
Storage temperature (° C)	-20~65(10~35 recommended)	
Class of protection	IP20	
Cooling mode	Natural air cooling	
Cycle number	80% DOD 5000+ times	
Max. dimension of wall-mounted (D x W x H)mm	628*410*186	682*465*276
Weight (kg)	45.7	89.6

Low voltage series lithium battery modules

Low voltage multiple parallel system

Product introduction >>

RS485 communication cable is connected to each battery pack, RS485 output interface can be connected to the PC, can interface for external communication, a maximum of 16 battery packs can be connected in parallel.

The following is the connection scheme of 10 battery pack parallel machines.

The system supports a maximum of 16 parallel batteries and automatically assigns battery addresses without DIP switches >>

This interface is compatible with RS485 and CAN interfaces for external communication

The RS485 1/-2 port is used for communication between battery packs

Power cables are connected to external devices

JHPV TECH

JSM Series Battery

Product introduction >>

- Lighter, safer and more durable
- Long life * Portable
- Competitive prices
- Maintenance free

Product Parameter >>

JASICPARAMETERS	BSM12104LPABS	BSM12208LPABS	BSM24104LPABS
Nominal Voltage(V)	12.8	12.8	25.6
Nominal Capacty(KWH)	13.3	26.6	26.6
Usable Capacity(KWH)	11.9	23.9	23.9
Discharge Voltage(V)	10	10	20
Charge Voltage(V)	14.6	14.6	29.2
Recommend Charge/ Discharge Current(A)	100	200	100
Max.Charge/Discharge Current(A)	100	200	100
RecommendCharge/ DischargeCurrent(A)	100	200	100
PeakCharge/Discharge Current(A)	120(15S)	240(15S)	120(15S)
Communicaiton	RS485/CAN		
Working Temperature	0℃-50℃ Charge;-10℃-50℃ Disharge		
Shelf Temperature	-20℃-60℃		
Certification	CE/IEC/UL/UN38.3/MSDS		
Design Life	10 years+		
Cycle Life	>6000		

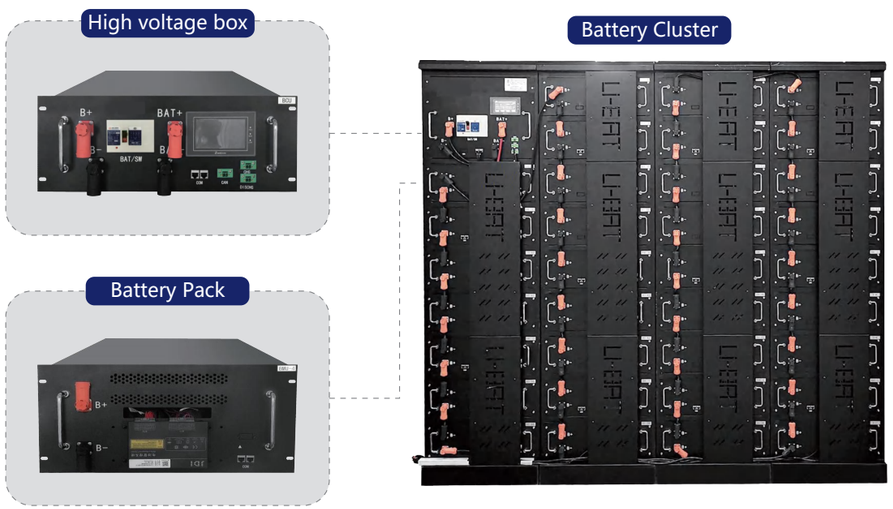
JHPV TECH

LITHIUM BATTERY CLUSTER ENERGY STORAGE SYSTEM

Product Introduction >>

JBP-H2 series battery products are designed for industrial and commercial emergency power supply, peak cutting and valley filling, remote mountainous areas, islands and other weak electric power supply and development of high-voltage large-capacity system. The lithium iron phosphate cell and customized BMS system are used to effectively manage the cell, which has more excellent product performance and safety reliability than the traditional battery. Diversified communication interface and software protocol library, so that the battery system can be directly matched with the mainstream inverter on the market communication. The product has many charge and discharge cycles, high power density and long service life. Unique design and innovation in compatibility, energy density, dynamic monitoring, safety, reliability and product appearance can bring users a better energy storage application experience.

- Modular design, higher integration, saving installation space
- High performance lithium iron phosphate anode material, good consistency, design life of more than 10 years
- One-button switch, front operation, front wiring, convenient installation and maintenance, convenient operation
- Various functions, over temperature alarm protection, over charge and over discharge protection, short circuit protection
- Strong compatibility, can be seamlessly connected with UPS, photovoltaic power generation and other main equipment
- Various communication interfaces, such as CAN/RS485, CAN be customized according to customer needs to facilitate remote monitoring of the system
- Flexible use, can be used as an independent DC power supply, can also be used as a basic unit to form a variety of specifications of energy storage power system and container energy storage system. It can be used as backup power supply of communication base station, backup power supply of digital center, home energy storage power supply, industrial energy storage power supply, etc



Lithium battery pack parameter table >>

Model	JBP9650	JBP48100	JBP32150	JBP96100	JBP48200	JBP32300
Cell Type (Ah)	52			105		
Nominal energy (kWh)	5			10		
Nominal capacity(Ah)	52	104	156	105	210	300
Nominal voltage(VDC)	96	48	32	96	48	32
Operating voltage range(VDC)	87~106.5	43.5~53.2	29~35.5	87~106.5	43.5~53.2	29~35.5
Workingtemperature(℃)	-20~65					
Protection level	IP20					
Reference weight (kg)	47.1			86.6		
Reference size(D*W*H)mm	630*475*162			640*510*252		

Note: The battery pack is used with the system, the cycle life is ≥5000 working conditions, 25℃, 80%DOD; special voltage can be consulted and selected; the system with different voltage and capacity registration can be configured according to the batterypack specifications.

Lithium battery cluster voltage platform parameter table >>

Model	Nominal voltage(V)	Nominal capacity(Ah)	Operating voltage range(VDC)	Recommended charge and discharge current (A)
JBP 96100/200/300	96	100/200/300	87~106.5	50/100/150
JBP 192100/200/300	192		174~213	
JBP 220100/200/300	220		200~245	
JBP 288100/200/300	288		260~319.5	
JBP 360100/200/300	360		325~400	
JBP 384100/200/300	384		348~426	
JBP 480100/200/300	480		435~532	
JBP 512100/200/300	512		464~568	
JBP 576100/200/300	576		522~639	
JBP 672100/200/300	672		609~745.5	

Note: See attachment for detailed parameters, special voltage and capacity can be customized.

JHPV TECH

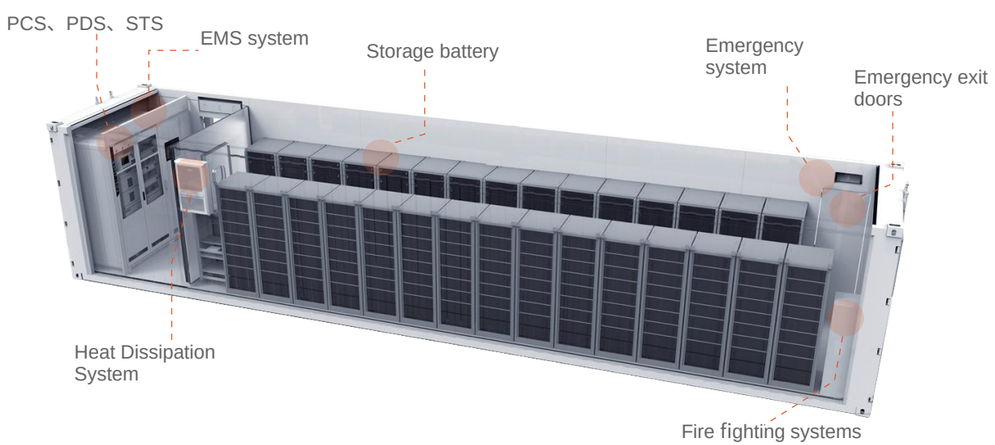
CONTAINERIZED ENERGY STORAGE SYSTEM

Product Introduction >>

The containerized energy storage system includes:BESS, bidirectional power conversion system (PCS), DC conversion system (PDS), microgrid switching system (STS), energy management system (EMS), auxiliary power distribution system, air conditioning system, and fire protection.

Performance advantage >>

- According to customer needs, the type and capacity of the battery system can be flexibly configured
- PCS adopts modular, power frequency overall architecture, simple maintenance, flexible configuration, and can realize multiple parallel machines
- Supports on-grid and off-grid operation mode, seamless switching, and supports black start
- EMS unattended system, local control, cloud monitoring operation, with highly customizable functions
- With peak shaving and valley filling, demand response, anti-reverse flow operation, backup power supply, command response and other modes
- With a complete gas fire extinguishing system and automatic fire monitoring and alarm system, sound and light alarm and fault transmission
- With a complete heat dissipationand temperature control systemto ensure thatthe temperature of the battery compartment is within the optimal working range
- The access control system has remote control and on-site operation functions



Product parameter >>

Model	10ft	20ft	40ft
Output voltage (V)	380/400±15%		
Grid frequency (Hz)	50/60(±2.5)		
Output power (kW)	50~100	50~500	250~630
Battery capacity(kWh)	50~400	200~1500	800~3000
Battery Type	Lithium iron phosphate battery		
Dimensions (D*W*H)mm	Inner:2831*2352*2385	Inner:2352*5898*2385	Inner:2352*12032*2385
	Outer:2438*2991*2591	Outer:2438*6058*2591	Outer:2438*12192*2591
Protection level	IP54		
Humidity range (%RH)	0~95		
Altitude (m)	3000		
Operating temperature (℃)	-20~50		
Battery voltage range (V)	250~850		
Maximum DC current (A)	200	750	1500
Connection method	3P4W		
Power factor	-1~1		
Communication method	RS485,CAN,Ethernet		
Isolation method	Power frequency isolation		

Note: The above data are subject to change without prior notice.

Project Pictures

- Rated Energy of LFP Battery: 71MW/131MWh
- Module: 76.8NESP250
- Rack: LFP 1152V 250Ah Total：455 Racks
- Container: 22*45ft
- Application: Wind and storage
- Commissioning Date：2023 Nov.
- Location: Abilene, Texas

- Rated Energy of LFP Battery: 71MW/129MWh
- Module: 76.8NESP250
- Rack: LFP 1152V 250Ah Total：448 Racks
- Container: 22 units of CON20 and CON30
- Application: PV and storage
- Commissioning Date：2023 Nov.
- Location: Texas

Project Pictures

- Rated Energy of LFP Battery: 71MW/129MWh
- Module: 76.8NESP250
- Rack: LFP 1152V 250Ah Total：448 Racks
- Container: 22 units of CON20 and CON30
- Application: PV and storage
- Commissioning Date：2023 Dec.
- Location: Texas

- BESS Rated Power: 100MW;
- Rated Energy of LFP Battery: 200MWh;
- Application: PV and storage
- Commissioning Date: 2023

Project Pictures

- BESS Rated Power: 60MW;
- Rated Energy of LFP Battery: 125MWh;
- Application: PV and storage
- Commissioning Date: 2022

- BESS Rated Power: 70MW;
- Rated Energy of LFP Battery: 340MWh;
- Application: Grid Scale Frequency Regulation
- Commissioning Date: 2023 Dec.

SERVICE SUPPORT

JHPVTECH believes that high-quality customer service is crucial for improving customer satisfaction and loyalty, which is conducive to retaining old customers, attracting new customers, and strengthening cooperative relationships with all the customers. With a professional service team, Renesola provides customers with world-class, high-quality, efficient, and professional pre-sales technical service, after-sales problem solution, training program, consultation, and complaint handling, which brings the best experience to customers.

Global Network, Local Support

As a world leading manufacturer of PV modules, we will proceed to expand our global network of production, logistics, sales and service, to meet the demand of customers all over the world. In various regions, Renesola has built a service team with decades of experiences in PV industry, which is capable of communicating with customers in local languages and providing customers with timely service response and solution just like in the same time zone.

Customer Satisfaction Surveys And Complaint Management

JHPVTECH attaches great importance to customer opinions and suggestions. We conduct regular and irregular customer satisfaction surveys every year, to ensure customer demands are fully figured out and solved. We will invite customers to conduct on-line surveys or one-on-one interviews every year, moreover, the Customer Communication Management (CCM) will timely sort all complaints, to ensure solve the problems timely.

PROFESSIONAL TECHNICAL SUPPORT

Experienced engineer team provide excellent solution and support for you.

FASTER LOGISTICS

As a professional partner, deliver our products to your warehouse or directly to the project location.

SERVICE SUPPORT

Headquarters (China)

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JHPVTECH
晶弘能源

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